

WORK EXPERIENCE

MICROS, Ann Arbor, MI

User Experience Designer, Apr 2013 – Present

Echo360, Ann Arbor, MI

UI/UX Designer, Jan 2013 – Mar 2013

- Led research and design of educational-technology platform, including running focus groups and interviews and building and testing a prototype and wireframes

Team Detroit, Dearborn, MI

User Experience Architect, Oct 2012 – Dec 2012

- Designed wireframes for Ford Credit mobile tools
- Regularly presented to clients on usability findings and wireframes

OnLive, Palo Alto, CA

Product Management Intern, UX Design, Jun 2011 – Aug 2011

- Led design of new features for adding friends on the OnLive platform, including developing wireframes, flow diagrams, and use-case scenarios
- Led research of in-game tablet interfaces, including user testing and a diary study

University of Michigan Institute for Social Research, Ann Arbor, MI

Research Technician Associate, Jul 2007 – Oct 2012

- Researched, wrote, and presented paper at the 2008 ISPP conference in Paris
- Developed and analyzed various national surveys

EDUCATION

University of Michigan School of Information, Ann Arbor, MI

Master of Science in Information, Human Computer Interaction, Apr 2012

University of Michigan, Ann Arbor, MI

Bachelor of Arts, Psychology, Apr 2007

- Led research project on religion, race, and politics with Dr. James S. Jackson

ACADEMIC PROJECTS

Domino's Pizza, Ann Arbor, MI

Consultant and Client Liaison, Jan 2011 – Apr 2011

- Provided expert review of intranet site, including building personas and conducting interviews, a comparative analysis, a heuristic evaluation, a survey, and user testing

Michigan State University, MATRIX, East Lansing, MI

Project Manager, Sep 2010 – Dec 2010

- Led team in conducting contextual inquiry for MSU MATRIX
- Developed recommendations for improving MATRIX's communication and organization and presented those recommendations

Moodlighting, Personal Informatics

User Experience Designer, Jan 2012 – Apr 2012

- Designed a prototype Arduino light sensor and mood tracking system

CONTACT

Portfolio

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SKILLS

UX Methods

Comparative analysis
Contextual inquiry
Cultural probe
Diary study
Flow diagramming
Focus groups
Heuristic evaluation
Interaction mapping
Persona creation
Storyboarding
Survey research
User testing
Wireframing

Technical

HTML/CSS
Some Python
Some Google AppEngine

Software

Adobe Fireworks
Adobe InDesign
Adobe Illustrator
Adobe Photoshop
Apple iWork
Axure RP Pro
Balsamiq Mockups
Microsoft Office
NVivo
Omnigraffle
Qualtrics
SPSS
Visio
